



working in partnership with Payplan

READY?

WHAT YOU NEED FOR YOUR CALL

GATHERING **WHAT YOU NEED**

Now you've been referred to us at PayPlan, we'll soon be in touch to arrange a telephone appointment to talk about **you, your finances**, and what **we can do to help you**.

Before your telephone appointment, there are a few things you can get together to help it run as quickly and smoothly as possible:

- Your personal details
 - Details of other people in your household, including any children
 - Your employment details
 - Details about your mortgage, or rental payments, including the up-to-date balance, account number, second charges
 - A list of all your creditors, including the account numbers and outstanding balances
 - A list of your household income and regular expenses
 - Hire Purchase details – date taken, when the payments end, terms
 - Details of any current or pending legal action regarding your debts.
 - Details of any additional properties you own
- And if you are self-employed:**
- Details of any business takings and business expenses

After your telephone appointment our adviser will be able to explain to you which options are available to you. Whatever your situation we will do our best to help you find a solution to manage your debts.

All the information you provide to PayPlan is confidential. Our advice is free and you are not under any obligation to take up any of the options we suggest.

Take a positive step – whilst we work together to find the right debt solutions for you, make your creditors aware that you are getting free debt help from PayPlan. Continue to pay your creditors as much as you can afford – even just £1 per creditor lets them know you are serious about sorting out your debt.

We'll be in touch over the next few days, but if you feel like you need to speak with us right away, call us on **0800 716 239** remembering to say who referred you

[payplan.com/nfu](https://www.payplan.com/nfu)

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